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Federal Communications Commission  
Office of the Secretary

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-----Original Message-----

From: Laura Toll [mailto:ltoll1@towson.edu]

Sent: Monday, August 01, 2005 4:02 PM

To: Commissioner Adelstein

Subject: Thank you for the new VRS rules

August 1, 2005

Commissioner Jonathan Adelstein

445 12th St SW

445 12th St SW

Washington, DC 20554

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Dear Commissioner Adelstein,

Thank you for your decisive leadership on July 14, 2005 accepting the National Association of the Deaf petition on captioning, adopting Video Relay Service (VRS) rules that will improve the quality of VRS and ensure that it moves closer to the goal of functional equivalent access to telecommunications, and clarifying that two-line captioned telephone service can be reimbursed by the TRS fund.

I am thrilled with the new VRS rules that the FCC passed to ensure that the service is brought closer to the goal of a functional equivalent telecommunications service. These rules will make our lives easier now that I can access the nation's telephone network using VRS, 24 hours a day, 7 days a week, and with a prompt response to my initial call. In addition, I look forward to using the VRS Mail feature to leave messages with my friends, family, and co-workers. I also look forward to new rules upgrading and enforcing the quality of captions on television.

However, I urge the FCC to continue to improve the speed of answer for VRS and to enforce FCC rules against blocking. I should be able to use any provider I want without interference from any other provider.

Thank you!

Sincerely,

Laura Toll

5309 Wendley Rd

Baltimore, MD 21229

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